

## **GreenMo Terms and conditions of booking**

This is a legally binding agreement between GreenMo UK Limited, 105 Sumner Street, London SE1 9HZ (company number 11248355) (referred to as “us”, “we” and “our”) and the person renting an electric delivery scooter or bicycle from us, as named in the booking form filled in electronically (referred to as “you” and “your”).

### **Vehicle rental process**

You agree, subject to approval, to rent from us an electric scooter or bicycle (the “Vehicle”) and to pick up the Vehicle at the time and date specified in the booking form. Prior to taking the Vehicle, you will be required to enter into our terms and conditions of rental, which are available on our website at <https://www.greenmo-uk.com>. These are separate from these booking terms and conditions.

In consideration of your payment of the amount set out in the booking form, being the booking fee applicable to your Vehicle (the “Booking Fee”), we agree to use our reasonable endeavours to make available a Vehicle to you at the time and date specified in the booking form.

### **Document checking**

Rental with us is subject to status. This includes but is not limited to location, provision of identification documents and compliance with insurance criteria. Once we receive your documents and the other information in the booking form, we will check them and decide in our sole discretion whether you are eligible to rent from us.

You must provide us with the following documents:

- (a) driving licence, which should be a full or provisional UK driving licence unless you have confirmed otherwise with us in advance;
- (b) proof of entitlement to ride, which should be either (i) the reverse of your UK driving licence showing no code opposite class AM or (ii) a valid compulsory basic training certificate (CBT) with more than 4 months remaining;
- (c) proof of address, which should be less than 3 months old and show the same address as your driving licence; and
- (d) a DVLA driving summary dated the same day as this agreement, which can be obtained by going to <https://www.gov.uk/view-driving-licence> and (i) entering your details, (ii) clicking on “Get your check code”, (iii) clicking “Get a code” and (iv) clicking “Print or save a driving summary”.

Filling in the booking form and/or providing the documents does not guarantee that you will be able to rent from us.

### **How we treat the Booking Fee**

If you are ineligible to rent from us, we will refund the Booking Fee unless you have provided false or misleading information.

If you are eligible to rent from us and come at the time and date specified in the booking form to pick up a Vehicle, the Booking Fee will be deducted from the amount payable for your first week’s rental.

If you do not come to pick up a Vehicle at the time and date specified in the booking form and do not rearrange your pick up time, we may in our sole discretion keep the Booking Fee and require another booking fee to be paid prior to rental. This is to compensate us for the lost opportunity to rent the Vehicle to another person.

### **Data protection**

You agree that we, our subsidiaries, parent company and any subsidiary of our parent company whether in the EU or outside the EU may:

- (a) store your personal data that relates to any incident arising from your dealings with us if we think that, as a result of such incident, you could be a risk for future rentals, and we may refer to such data when you contact us to seek future rental services;
- (b) process any personal data given by you or obtained for the purposes of keeping of accounts and records in connection with this agreement and its performance and, unless you withdraw your agreement, our marketing generally;
- (c) verify personal, driving and credit information provided by you through credit agencies, the driver and vehicle licensing agency (“DVLA”), the driver and vehicle agency (“DVA”), fraud prevention agencies/databases and other sources;
- (d) provide your personal data to third parties to carry out customer satisfaction surveys on our behalf;
- (e) provide your personal data to providers of courier, delivery and other services where you have provided us with a rider identification or number in respect of such provider or providers;
- (f) provide details of any accidents in which you are involved to relevant insurance databases; and
- (g) provide your personal data to any issuer of fines or traffic offences where we reasonable believe you to have been at fault.

You agree that if you break the agreement we can give such of your personal data as may be relevant to the DVLA, the DVA, debt collectors and any other relevant organisation. We can also give this information to the British Vehicle Rental and Leasing Association (BVRLA), which can share your personal information with its members to prevent crime and protect their assets, as allowed under the data protection act 1998.

### **Applicable law**

This agreement (including any non-contractual obligations) is governed by the laws of England. You agree to the exclusive jurisdiction of the English courts in relation to this agreement.